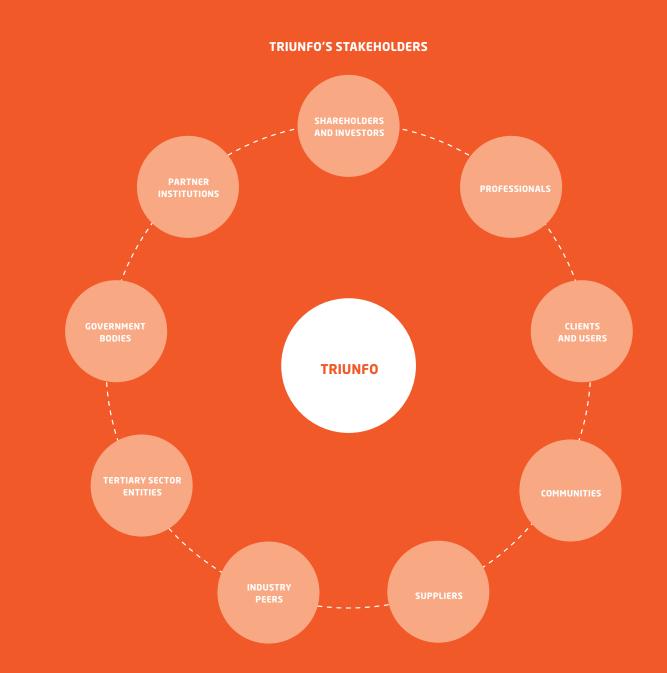


# **VALUABLE RELATIONS**

TRIUNFO STRIVES TO BUILD CLOSE
RELATIONS WITH ITS STAKEHOLDERS AND
THUS GENERATE VALUE FOR SOCIETY.

thics, transparency and responsibility are the foundations of the relationship between Triunfo and its stakeholders. Triunfo is aware of its role in society and hence closely monitors the positive and negative impacts of its activities through dialogue with all stakeholder groups to effectively contribute to the sustainable development of the regions where it operates.



# **PROFESSIONALS**

For Triunfo, human capital is key to the execution of its business strategy. Hence, valuing its professionals is one of the pillars of the Triunfo Sustainability Policy, whose priority is the development of skills and a healthy and safe working environment. In 2015, this commitment was reinforced by the Board of Directors' approval of the People Management Policy, which guides employment relations at all Triunfo companies, based on seven dimensions, as shown in the infographic below. **To access the Policy, click here**.

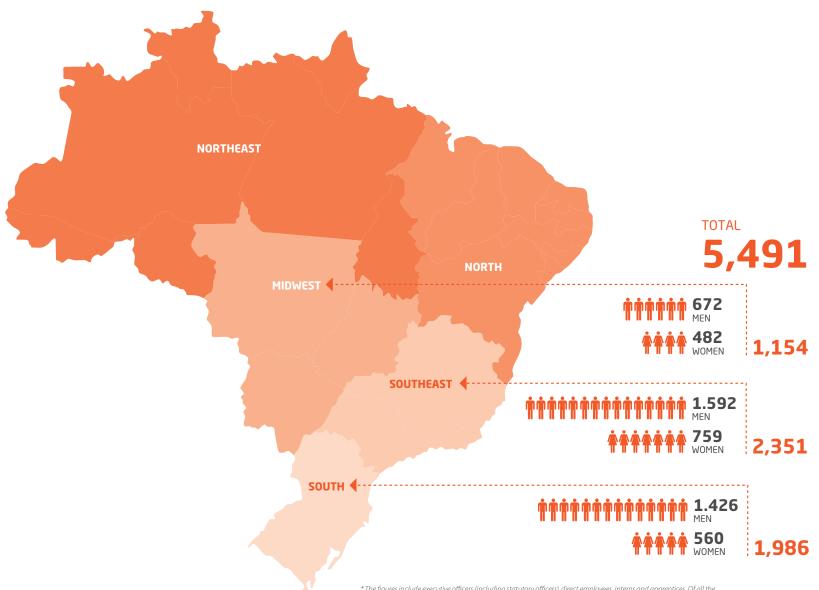
At the end of 2015, Triunfo companies employed 5,491 professionals, 22.9% more than in 2014. The factors contributing to this increase include the acquisition of Triunfo Transbrasiliana, the expansion of Triunfo Concebra's operations, and the operational startup of Vessel's highway services.

THE PEOPLE MANAGEMENT POLICY,
CONSOLIDATED IN 2015, GUIDES THE WORKING
RELATIONS AT ALL TRIUNFO COMPANIES.

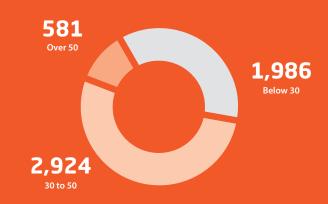
### **GUIDELINES OF THE TRIUNFO PEOPLE MANAGEMENT POLICY**



# **OWN EMPLOYEES, BY REGION AND GENDER\* GRI (G4-10)**







In 2015, Triunfo companies hired a total of 2,060 professionals and terminated 1,271. Another 297 professionals were transferred among Triunfo companies, underlining the Company's commitment to direct career opportunities to existing employees.

# **HIRES AND TERMINATIONS - 2015**

**GRI** {G4- LA1}

### **HIRES, BY REGION AND GENDER**

REGION	MEN	WOMEN	TOTAL
Midwest	532	581	1,113
Southeast	310	159	469
South	292	186	478
Total	1,134	926	2,060

### **HIRES, BY AGE GROUP**

BELOW 30	30 TO 50	OVER 50	TOTAL
1,031	928	101	2,060

# **TERMINATIONS, BY REGION AND GENDER**

REGION	MEN	WOMEN	TOTAL
Midwest	229	209	438
Southeast	255	142	397
South	254	182	436
Total	738	533	1,271

### **TERMINATIONS, BY GENDER AND AGE GROUP**

AGE GROUP	TOTAL	TURNOVER	
Up to 30	582	29.31%	
30 to 50	614	21%	
Over 50	75	12.91%	
Total	1,271		

Triunfo professionals are assured of the rights of freedom of association and collective bargaining, in accordance with law. In 2015, 100% of Triunfo employees were covered by collective bargaining agreements or collective agreements.

**GRI** {G4-11}

# **DIVERSITY**

Triunfo values the diversity of its staff and respects differences. As recommended by the People Management Policy and Code of Conduct, Triunfo's relationship with its professionals must not be influenced by prejudice about race, color, religion, gender, political orientation, age, social status, physical disabilities and any other form of discrimination. Regarding gender equality, Triunfo has been making progress, year after year, in the proportion of positions occupied by men and women in its companies. In 2015, women represented 33% of all professionals in the Company, compared to 27% in 2014. This progress is also reflected in top management. In 2015, one woman was elected to the Board of Directors of Triunfo and two other women were directors at Concer and Tijoá.

**GRI** {G4-10; G4-LA12}

# DISTRIBUTION OF DIRECTORS AND PROFESSIONALS, BY GENDER AND FUNCTIONAL CATEGORY GRI{G4-10; LA12}

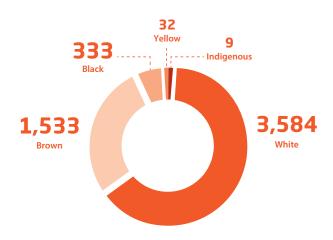
FUNCTIONAL CATEGORY	MEN	WOMEN
Boards of Directors	43	3
Boards of Executive Officers	37	1
Management	65	19
Coordinators	190	65
Administrative	417	367
Operations	2,895	1,238
Estagiários	32	32
Aprendizes	54	79

With regard to ethnic group, at the end of 2015, 34.8% (1,907) of the jobs in Triunfo were occupied by professionals who declared themselves as black, brown, indigenous or yellow. Aeroportos Brasil Viracopos was the only company where this group was represented on the Board of Directors, by two brown directors.¹.

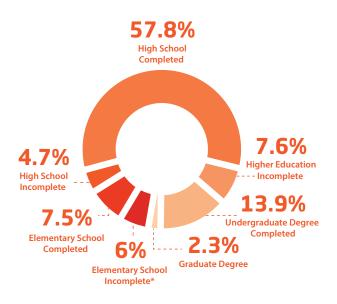
GRI {G4-LA12}



### PROFILE OF PROFESSIONALS BY ETHNICITY



### **EDUCATION OF PROFESSIONALS**



# **COMPENSATION AND BENEFITS**

GRI {G4-LA2}

In order to stay competitive in attracting and retaining talents, the Company offers salaries and benefits that are compatible with the functional categories and regions of operation of its professionals.

Additional benefits are offered by Triunfo companies depending on the activities performed and negotiations carried out with employee unions.

These benefits include life insurance, chartered transport, grocery voucher, day care assistance and assistance for continuing education. Except Tijoá, all companies also offer profit-sharing to their employees.<sup>2</sup>

Triunfo Concebra, Portonave and Aeroportos Brasil Viracopos grant extended maternity leave of 180 days to their employees. At Aeroportos Brasil Viracopos, paternity leave is also longer than established by law: 8 days. In 2015, the rate of employees who returned to work after maternity and paternity leave was 100% for men and women in all Triunfo companies.

Since 2012, the Company has been offering its professionals a complementary pension plan, known as Triunfo Prev, for professionals at all Triunfo companies except Portonave and Aeroportos Brasil Viracopos, which have their own plans. According to Triunfo Prev regulations, employees contribute an amount that varies between 1% and 6% of their basic salary and the Company matches 100% of this amount. Employees can make additional contributions but these will not receive any matching contribution from Triunfo. In 2015, contributions by Triunfo companies to the plan totaled R\$1.6 million, while employee



MATERNITY AND PATERNITY LEAVE
IN 2015 GRI (G4-LA3)

PROFESSIONALS WHO TOOK LEAVE

**118**<sub>MEN</sub>

54 WOMEN

**RATE OF RETURN AFTER LEAVE** 

100% MEN
100%\* WOMEN

RETENTION RATE - 12 MONTHS
AFTER MATERNITY AND PATERNITY LEAVE

85% MEN 71% WOMEN

<sup>\*</sup> The rate considers only women due to return from maternity leave in 2015 (a total of 37

contribution totaled R\$1.5 million. At the close of the year, Triunfo Prev had 551 active members. Portonave contributed R\$1.6 million, while employees contributed R\$834,900. Aeroportos Brasil Viracopos contributed R\$1.4 million.

GRI {G4-EC3}

# **CLIMATE SURVEY**

To measure the level of satisfaction of its professionals, Triunfo carries out an annual organizational climate survey, applied by the Great Place to Work Institute (GPTW). In 2015, 80% of the professionals at the registered office and companies in which Triunfo holds 100% of the capital participated in the survey.

The survey findings contributed to drawing up specific action plans to improve strategic people management practices. Once again, Portonave and Triunfo Concepa stood out in the regional stages of the survey, ranking among the best companies to work for in the states of Santa Catarina and Rio Grande do Sul, respectively.



# **HEALTH AND SAFETY**

Triunfo has the permanent target of guaranteeing health and safety conditions in the working environment. At Triunfo companies, safety of professionals is reinforced by specific training on the topic and activities targeted at preventing accidents and disseminating the culture of health and wellness. The Internal Accident Prevention Commissions (CIPA) guide professionals on compliance with safety standards to reduce the risks of workplace injuries and accidents, as well as occupational illnesses.

At the end of 2015, the commissions represented 5,058 professionals – equivalent to 92% of all direct employees of Triunfo companies<sup>3</sup>.

GRI (G4-LA5)

During 2015, Triunfo companies recorded 135 workplace accidents, 9.4% lower than in 2014. Of this total, 92 happened at the workplace and 43 during the employee's commute from home to work (or vice versa). There was one death in the period, of a professional at Rio Guaíba.

GRI (G4-LA6)

# TRAINING AND APPRAISAL

The skills model adopted by Triunfo for people management aims to enhance the mechanisms used in the selection of professionals, appraisal and career growth, and aspects related to compensation. All Triunfo companies are strongly committed to the development of their professionals. Every year, they hold skills assessment and structured feedback sessions between leaders and subordinates. In 2015, 2,994 professionals underwent this appraisal, which is 58% of all men and 48% of all women. Aeroportos Brasil Viracopos, Tijoá and Vessel, which had no employees at the time, did not conduct this appraisal in 2015.

GRI (G4-LA11)

<sup>3</sup> As established in NR 5, companies with fewer than 20 employees or which do not have significant risks for workplace accidents must compulsorily set up a CIPA, which is the case of Triunfo Participações e Investimentos. At end the of 2015, Rio Tibagi, Vessel and Tijoá were setting up their commissions, which should start functioning in 2016.

PROFESSIONALS WHO RECEIVED SKILLS ASSESSMENT

2015: 2,994

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In addition to identifying opportunities for the professional development of employees, these appraisals enable the Company to plan investments in training and qualification. In 2015 alone, around 107,000 hours were dedicated to training, for an average of 19.5 hours per professional. In terms of gender, the average was 19.7 hours of training for men and 18.92 hours for women<sup>4</sup>.

The training programs conducted include those related to the Integrity Program, which in 2015 reinforced the Company's commitment to the subject. Executive officers and Program multipliers were the first to receive training on Triunfo's new Anticorruption Policy, the revised Code of Conduct and the objectives of the Triunfo Confidential Channel. During the year, 77 professionals were trained under the Program. Training

# TRAINING BY FUNCTIONAL CATEGORY

GRI (G4-LA9)

### **AVERAGE HOURS**

DEPARTMENT	MEN	WOMEN	OVERALL AVERAGE
Board of Executive Officers	9.55	8	9.51
Management	31.31	28.07	30.57
Coordinators, Supervisors and Specific Positions	23.94	19.60	22.83
Administrative	18.26	17.78	18.04
Operations	19.87	19.81	19.85
Interns	238.67	9.71	11.15
Young Apprentices	3.31	5.58	4.66

should continue in 2016 to cover 100% of the employees by the year-end. More information about Triunfo's Integrity Program is available in the

Corporate Governance chapter. GRI (G4-LA9) (G4-SO4)

Another highlight was the Ser Triunfo Carreira program aimed at preparing professionals to occupy management positions in Triunfo companies. Over the course of 2015, the 14 professionals selected, including managers, coordinators and supervisors from different areas, participated in bimonthly events, and received training on strategic topics such as leadership development, corporate governance, financial markets, project management, people management and strategic relationships.

## **HUMAN RIGHTS**

A fundamental value of the Company, respect to human beings is a commitment ratified by the Triunfo Sustainability Policy and the Company's adherence to the United Nations Global Compact, which addresses human rights in two of its 10 principles. As a signatory to the Compact, Triunfo strives to safeguard these rights, which are recognized internationally.

Specific clauses on the prohibition of child or forced labor, discrimination and restriction to freedom of association are included in the contracts signed between the Company and its suppliers or service providers. These issues are also addressed in the Triunfo Code of Conduct, which is shared with all its stakeholder groups. In 2015, no complaint related to human rights or discrimination was recorded by Triunfo companies.

GRI (G4-HR3) (G4-HR12)

# **2016 TARGETS**

- Conduct the Education for Sustainability Program, raising awareness among at least 80% of the employees.
- Reduce employee turnover by 7.5 p.p.
- Increase the number of training hours per professional to 22 hours.
- Improve the corporate policy on occupational health and safety

TRIUNFO CONDUCTED 107,000 HOURS
OF TRAINING IN 2015 - AVERAGE OF 19.5
HOURS PER EMPLOYEE.

<sup>&</sup>lt;sup>4</sup> The total does not include training hours offered by Aeroportos Brasil Viracopos.

# **COMMUNITY**

Triunfo seeks to contribute to the economic, social and cultural development of the communities where it operates by investing in initiatives and projects that are aligned with the Triunfo Sustainable Policy. Since 2014, the Triunfo Institute took over the management of the Company's social investments, becoming the main partner of Triunfo companies in their community support initiatives.

In 2015, 85% Triunfo companies organize some type of local community engagement, impact assessment and local development program. Some of these initiatives are required by law, such as compliance with the terms of operating licenses, while others are voluntary.

**GRI** {G4-SO1}

One of the actions implemented by the Institute in 2015 was the start of renovation work on Comendador Levy Gasparian Highway Museum in Rio de Janeiro, where Concer and Rio Bonito operate. Inaugurated in 1972, the museum houses an important collection to preserve the industry's memory and was open to the public until 2011, when it was closed due to the deterioration of its structure.

Hence, the initiative to recover both the building and its collection and make them available again is what the local community desires and represents a major step towards enhancing the cultural heritage of both the region and the highway sector. With support from the Ministry of Culture through the Rouanet Law for Incentive do Culture, the project has a total value of R\$4.7 million, of which approximately R\$2 million were raised until 2015.

In addition to Museum renovation, several other projects are being implemented or supported by Triunfo companies through tax deductions using mechanisms such as the Rouanet Law for Incentive to Culture, the Sports Law, the Fund for Children and Adolescents (FIA), the National Program for Oncology Care Support (Pronon), the National

Program to Support Health Care for People with Disabilities (Pronas/PCD) and the Law of the Elderly. The sum of all investments made by the Company through these mechanisms exceeded R\$2.8 million. Another R\$1 million was invested in benefit for the communities using funds from Triunfo companies.

**GRI** {G4-SO1; G4-EC1}



# TRIUNFO INSTITUTE: INCREASINGLY MORE CONNECTED

In 2015, the Triunfo Institute launched its digital platform (www.institutotriunfo.com), in which the Institute's guidelines and support lines are published. From the website, it is possible to learn about and follow the projects supported by Triunfo companies and those implemented by the Institute.

The portal also has a section dedicated to interactivity with social agents. Here, entities seeking the Company's support can submit their projects for analysis and report their results and indicators. It thus serves as a direct communication channel with the entities, making accountability easier and the evaluation of the social impact generated in the communities being benefited



# **SOLIDARITY AND ENGAGEMENT**

Adopting solidarity as one of its core values, the Institute also organized campaigns that brought together all Triunfo companies and focused on donations of clothes and food. In the first half of the year, the Winter Operation, an initiative that is being organized by Triunfo Concepa for nine years, involved five other companies and collected thousands of pieces of winter clothing and footwear, which were distributed to charities in the regions where it operates.

At the end of the year, the Um Freio na Fome campaign, launched in 2011 by Concer, was extended to all Triunfo companies, focusing on collecting and distributing non-perishable food. A total of nearly 21 tons of food were distributed to families and entities close to Triunfo companies in five states.

In 2015, Triunfo joined the Na Mão Certa program, promoted by Childhood Brasil. As a result, Concer, Triunfo Concepa, Triunfo Concebra, Triunfo Econorte and Triunfo Transbrasiliana now share the goal of fighting the sexual exploitation of children and teenagers on highways, with a special focus on raising awareness among truck drivers who drive on stretches under the responsibility of the Company.

Besides publishing educational content on their websites, the concessionaires organized direct awareness actions, distributing educational material at toll plazas, highlighting the importance of the participation of drivers as agents to protect the rights of children and adolescents.

Before the Company joined the initiative at the corporate level, Triunfo companies were already participating in the Campaign. Due to the

engagement and results obtained, in 2015 Concer, Triunfo Concepa and Triunfo Transbrasiliana received a certificate of recognition from Childhood Brasil at the 9th Annual Meeting of the Na Mão Certa Program.

To learn more about the social responsibility actions of each Triunfo company, **visit the Institute's website**.

# ÁGUIA SOLIDÁRIA PROGRAM

A partnership between Aeroportos Brasil Viracopos and the Federal Revenue Service has been benefiting dozens of social entities in the region of Campinas through the donation of abandoned goods stored at the Unclaimed Cargo Terminal of the Viracopos International Airport. When the company noticed that local entities were not requesting the donation of such goods from the Federal Revenue Service, an action supported by Decree-Law 1455/1976, it started encouraging non-profit institutions in the region to register with the latter to receive the cargo. About 30 entities were visited by teams from Aeroportos Brasil Viracopos in the year to disseminate the opportunity and identify the needs that could be met by donations. The company also followed the entire registration of these entities with the Federal Revenue Service. As a result of the project, in December 2015 a total of 64.1 tons of a broad variety of goods - electronics, clothing, houseware, fabric, toys, books and stationery items, among others – were delivered to authorized institutions. The total value of goods donated was around R\$1.2 million.



# **IDENTIFICATION OF IMPACTS**

Triunfo companies remain open to dialogue with local communities to receive suggestions, compliments and complaints related to the impacts of their activities. At units that have Ombudsmen, this is the primary channel for all contacts since, in many cases, local residents are also clients and users of services, which is the case with highways and the airport, for example. In 2015, the ombudsman channels registered 3.261 complaints.

During the year, with the exception of Portonave, Triunfo's companies did not suffer any sanctions (monetary or other) for noncompliance with laws and regulations<sup>5</sup>.

**GRI** {G4-SO8 }

**GRI** {G4-SO11}

# **2016 TARGETS**

- Implement social and cultural projects in all the regions of operation through the Triunfo Institute.
- Organize Triunfo Sustainability Panel Discussions in at least three regions of operation



<sup>&</sup>lt;sup>5</sup> To record monetary or non-monetary sanctions, only notifications, notices of violation, fines or similar documents on which no further appeal is possible are considered.

# **2015 TRIUNFO** SUSTAINABILITY REPORT

# **CLIENTS AND USERS**

Satisfaction of users and customers is one of the pillars of the Triunfo Sustainability Policy, reinforcing the Company's commitment to providing excellent service in all of its segments of operation. Drivers and passengers who travel on the highways, users of air transport, maritime companies, importers and exporters comprise the group of customers of Triunfo companies. In 2015, surveys carried out by Triunfo companies to determine the satisfaction of these stakeholders showed levels close to or higher than 80%. **GRI** (G4-8 G4-PRS)

# **SATISFACTION RATINGS**



**AEROPORTOS BRASIL VIRACOPOS** 

OVERALL SATISFACTION WITH THE AIRPOR:

**3.48** (ON A SCALE OF 1 TO 5)



**PORTONAVE** 

**OVERALL CLIENT SATISFACTION:** 

88%



**CONCER** 

**HIGHWAY MAINTENANCE:** 

**87**%

**MECHANICAL SERVICES:** 

86.4%

**USER SERVICES CENTER:** 

90.4%



**TRIUNFO ECONORTE** 

SATISFACTION WITH SERVICE:

90.5%

SATISFACTION WITH
OVERALL CONSERVATION
OF HIGHWAYS:

**86.5**%



TRIUNFO CONCEPA

SATISFACTION WITH HIGHWAY CONDITIONS AND SERVICES PROVIDED:

84.9%

OVERALL SATISFACTION WITH INFRASTRUCTURE OFFERED:

90.8%

OVERALL SATISFACTION WITH SERVICES PROVIDED:

91.7%



TRIUNFO TRANSBRASILIANA

**USER SATISFACTION:** 

96.2%

To increase the satisfaction level of users and clients, Triunfo companies implement special actions such as the Council of Clients of Triunfo Concepa. In 2015, 15 drivers or other users of the 121 kilometers of highway managed by the company were selected to learn more about the operations and to suggest improvements. Triunfo Transbrasiliana pursues close relations with users through the Traveling Ombudsman, a mobile unit that travels through various stretches of the highway and conducts user satisfaction surveys.

Also in the highway sector, in April 2015 Concer launched an application for mobile devices that brings updated information about traffic and climate conditions, contact information for user service and the Concessionaire's Ombudsman, as well as access to real-time footage of 12 traffic cameras, among other functionalities. This is the second app launched by Triunfo concessionaires – the first was Triunfo Concepa's in 2014.

Concer was the pioneer in creating a new communication channel with users: WhatsApp Concer. This new communication channel, an innovation in the sector, uses one of Brazil's most popular instant messaging apps. Integrated to the Ombudsman, the new channel allows Concer to share messages about anomalies on the road and receive requests from registered users.

USER AND CLIENT SATISFACTION IS
ONE OF THE PILLARS OF THE TRIUNFO
SUSTAINABILITY POLICY.

Aeroportos Brasil Viracopos sponsors the Viracopos Excellence in Logistics Award, which honors the logistics performance of companies using the Airport's Cargo Terminal, to stimulate efficiency. In 2015, 84 importers, 19 cargo agents, 29 customs clearance agents, 35 road carriers and 16 airlines were nominated. A total of 12 companies received awards in 15 categories.

# **CONNECTION AND INCLUSION**

In December, Concer innovated by launching the Wi-Fi service on BR-040. Free Internet access along the highway was made available on a 24-kilometer stretch between km 101 (Xerém overpass) and km 125 (connection with Brasil Avenue) in Duque de Caxias. In future investment stages, Concer will extend the Wi-Fi network to Juiz de Fora (MG), covering the entire stretch of BR-040 under its management. In addition to benefitting users, the concessionaire promotes digital inclusion: most of the nearly 200,000 accesses recorded in 2015 were from inhabitants of cities close to the highway.

# **2016 TARGETS**

- Increase the level of satisfaction of clients and users.
- Standardize the methodology used in satisfaction surveys conducted by companies in the toll road segment.
- Launch the Environmental Education campaign, targeting users and clients in 100% of the Triunfo companies.

# **SUPPLIERS**

The supplier chain of Triunfo companies comprises organizations of different sizes, and from different sectors and regions of the country, which supply goods and services that contribute to the development of business in all of the Company's operating segments. Over the course of 2015, Triunfo companies paid a total of around R\$ 1.8 billion<sup>6</sup> to the suppliers of goods and services.

### **GRI** {G4-12}

Of this amount, 53.7% was paid to suppliers located in the same state as the contracting companies, thereby contributing to the region's economic development. Triunfo Econorte and Rio Tibagi stood out in this regard, contracting 100% of their suppliers locally.

### GRI {G4-EC9}

The Company's practices for contracting suppliers take into consideration technical, economic, social and environmental aspects. As determined in the Code of Conduct, Triunfo companies are instructed to replace suppliers in cases of noncompliance with civil, environmental, labor or tax laws. To improve the practices for monitoring the value chain, in 2015 the Triunfo Sustainability Committee dedicated efforts to developing mechanisms for the social and environmental evaluation of suppliers, and for the dissemination of good practices among them. The mechanisms are expected to be implemented in 2016.

<sup>&</sup>lt;sup>6</sup> This total does not consider agreements signed by Triunfo Participações e Investimentos, due to the nature of its activities. It also does not include suppliers contracted by Rio Bonito, which did not monitor the indicator in 2015.

# **2016 TARGETS**

- Publish the Supplier's Manual, including the sustainability concepts in order to promote value chain engagement
- Map local suppliers with the potential to meet the demands of each Triunfo company.

# **INVESTORS**

In line with corporate governance best practices, Triunfo communicates directly with investors - both institutional and individual - including shareholders and debentureholders, through diverse relationship channels. In 2015, another channel was launched: the Triunfo mobile app. Targeted at investors and market analysts, the app, which is available for IOS and Android systems, provides quick access to detailed information about the

INVESTOR SATISFACTION:



**95%** 

Company, including quotes, results, presentations, notices and alerts, among others.

Another highlight is the Triunfo Investor's Day, an event held every year to present to investors information about the company's strategy and the evolution of business. Individual and group meetings and guided visits for investors to business units are also held to help them in take investment decisions.

In 2015, a survey conducted by the Company among these stakeholders to evaluate the quality of service provided reported a satisfaction level of approximately 95%; on a scale of 0 to 5, the average was 4.73.

# **GOVERNMENT**

Due to the nature of its business, mostly comprising public concessions, the Company maintains a constant relationship with the local, state and federal governments. In 2015, the Integrity Program implemented by Triunfo reinforced the practices to fight corruption and conflict of interest (learn more in the Corporate Governance chapter).

Triunfo's Code of Conduct determines that no employee may receive payment or any kind of advantage for services provided or use their position to obtain favors. Employees are also forbidden to make payments or offer gifts to government officials to ensure provision of services by the company.



# **COMMITMENT TO EXTERNAL INITIATIVES**

As a social responsibility and community engagement practice, Triunfo companies participate in movements, entities, forums and committees led by government and non-government entities, and also get involved in causes and initiatives related to the development of regions in which they operate. All business units are signatories to the Global Compact, an initiative that brings together the largest corporate responsibility group in the world.

**GRI** {G4-15}

Additionally, companies participate in the following entities and initiatives: **GRI** {G4-16}

# TRIUNFO PARTICIPAÇÕES E INVESTIMENTOS

- Brazilian Infrastructure and Basic Industries Association (Abdib).
- Brazilian Association of Publicly-Held Companies (Abrasca).
- Brazilian Business Communication Association (Aberje).
- Brazilian Association of Highway Concessionaires (ABCR).
- Brazilian Training and Development Association (ABTD).
- Federation of Industries of the State of São Paulo (Fiesp).
- Brazilian Port Terminals Association (ABTP)
- Brazilian Investor Relations Institute (IBRI).
- · Na Mão Certa Program.

# **AEROPORTOS BRASIL VIRACOPOS**

- Brazilian Association of Technical Standards Working group to prepare NBRs to monitor noise in the airport system.
- Foreign Trade Commission of the Center for Industry of the State of São Paulo (CIESP) – Campinas Unit.
- Airports Council International Latin America Caribbean (ACI-LAC).
- National Committee for Prevention of Aeronautical Accidents (CNPAA), of the Center for Investigation and Prevention of Aeronautical Accidents (CENIPA).
- National Association of Airport Administration Companies (ANEAA).

 Issue-specific forums and committees run by the National Civil Aviation Agency (ANAC).

### CONCER

- Brazilian Association of Highway Concessionaires (ABCR).
- · Brazilian Business Communication Association (Aberje).
- Federation of Industries of the State of Rio de Janeiro (Firjan).
- Joint Working Group of the National Land Transportation Agency (ANTT).
- · Na Mão Certa Program.

### **PORTONAVE**

- · Brazilian Refrigerated Storage Industry Association (Abiaf).
- · Brazilian Infrastructure and Basic Industries Association (Abdib).
- Brazilian Business Communication Association (Aberje).
- Brazilian Asset Maintenance and Management Association (Abraman).
- Brazilian Human Resources Association (ABRH) Coastal Region Itajaí.
- Brazilian Training and Development Association (ABTD).
- · Brazilian Port Terminals Association (ABTP).
- · Foreign Trade Association of Brazil (AEB).
- Association of Sales and Marketing Managers of Brazil of Santa Catarina (ADVB/SC).
- Navegantes Business Association (ACIN).
- · Private Port Terminals Association (ATP).
- Chamber of Store Owners of Navegantes (CDL).
- State Commission for Public Security in Ports, Terminals and Waterways in Santa Catarina (Cesportos/SC).
- · Itajaí Port Authority Board (CAP).
- Federation of Business Associations of Santa Catarina (Facisc).
- · Santa Catarina State Industry Federation (Fiesc).
- Federation of General Merchandise Transport Workers of Santa Catarina (Fetrammasc).
- · Instituto Ethos.
- · Nós Podemos Santa Catarina Movement Millennium Goals.
- Union of Maritime, River and Inland Water Transport Workers and Employees in Similar Activities in the State of Santa Catarina (Simetasc).

# **TRIUNFO CONCEBRA**

- · Brazilian Association of Highway Concessionaires (ABCR).
- Brazilian Business Communication Association (Aberje)
- Brazilian Human Resources Association (ABRH).
- Na Mão Certa Program.

# **TRIUNFO CONCEPA**

- · Brazilian Association of Highway Concessionaires (ABCR).
- · Zero Accident Institute.
- Association of Businesses of the Humaitá and Navegantes Neighborhoods (AEHN).
- Commercial, Industrial and Services Association of Gravataí (Acigra).
- Commercial, Industrial and Services Association of Santo Antônio da Patrulha (ACISAP).
- Brazilian Business Communication Association (Aberje).
- Association of Marketing and Sales Managers of Brazil (ADVB/RS).
- Brazilian Human Resources Association (ABRH-RS)
- · Na Mão Certa Program.

### TRIUNFO ECONORTE

- Brazilian Association of Highway Concessionaires (ABCR).
- · COPATI Tibagi River Basin Consortium.
- Develop Londrina Forum.
- · Na Mão Certa Program.

# TRIUNFO TRANSBRASILIANA

- · Brazilian Business Communication Association (Aberje).
- Brazilian Association of Highway Concessionaires (ABCR).
- · Na Mão Certa Program.

# RECOGNITION

Following are the awards and honors obtained by Triunfo companies in 2015.

# **AEROPORTOS BRASIL VIRACOPOS**

- $\cdot$  Best airport in Brazil in the first quarter of 2015, according to a survey of users conducted by the Civil Aviation Department of the Office of the President of Brazil (SAC/PR).
- · Leaders of MRC (Metropolitan Region of Campinas) 2015 Award Category: Leader in Logistics and Infrastructure.

# **PORTONAVE**

- · Lloyd's List Awards Honorable Mention.
- $\cdot$  Containerisation International Awards Finalist for Best Port Operator of the Year.
- · GPTW Award– Great Place to Work in Santa Catarina (8th in state).
- · Fritz Müller Award
- $\cdot \, \text{Social Responsibility Certificate from Santa Catarina State Legislature}.$
- · 500 Biggest in the South of Brazil.

# **TRIUNFO CONCEPA**

Special Trophy for Social Responsibility, from the Legislative Assembly.

- · Social Responsibility Award from the Legislative Assembly.
- · Aberje Award South Region.
- · Top Ser Humano Award.
- · GPTW Great Place to Work in Rio Grande do Sul (10th rank).
- $\cdot$  500 Biggest in the South of Brazil.

# TRIUNFO TRANSBRASILIANA

· Benchmarking Brasil Awards – 3<sup>rd</sup> place.

